



QUALITY OF CARE AND FORMAL REVIEWS

Quality of Care - Professional Development Agreements and Formal Reviews are intended for those situations where there are serious concerns about a Foster Home's abilities, actions, or standards of the home, but where a Foster Home investigation is not warranted.

Circumstances which would warrant a Quality of Care and Formal Review include the following:

- There are concerns regarding the quality of care being provided to children placed in the home;
- Information is received which results in a concern that the Foster Home is unable or unwilling to meet the terms of the Agreement for Foster Care Services or provide care for children as assessed according to the PRIDE competency categories;
- Information is received indicating any member of the household has been charged with a criminal offense.

QUALITY OF CARE - PROFESSIONAL DEVELOPMENT AGREEMENT (QOC-PDA)

A Quality of Care agreement is completed jointly by the Child and Caregiver Support Worker and the Childcare Worker with the Foster Parents the day of the report or the following working day. The QOC-PDA is the first step in the formal review process.

Following the completion of the QOC-PDA, a Formal Review will be completed with the Foster Parents. The QOC-PDA and Formal Review are companion documents that should reflect the progress made from the initial QOC-PDA to the time of the formal review.

FORMAL REVIEW

Foster Parents must be provided with the opportunity to respond to the concerns and work with the Child and Caregiver Support Worker to address the concerns. The Child and Caregiver Support Worker will inform the Foster Parents of the reason for the review, provide the letter of Notification of Formal Review and arrange a time to meet with the family. The family should be informed of their right to contact the Saskatchewan Foster Families Association for support.

A Formal Review is to be a mutual assessment completed with the Foster Parents and will commence within 30 days of the notification. The Formal Review must be concluded within 90 days of the initial report. Foster Parents, family members, children in care, other workers and collateral agencies are interviewed whenever it is appropriate to the situation.

The Child and Caregiver Support Worker and supervisor will sign the Formal Review report and it will be reviewed with the Foster Parents. The Foster Parents will sign the report if they agree with the contents and recommendations. If the Foster Parents disagree with the report, they will indicate this in writing to the Child and Caregiver Support Worker. If the disagreement cannot be resolved the Child and Caregiver Support Worker will advise the Foster Family that they may access conflict resolution.