



CONFLICT RESOLUTION

When there are disagreements between the Foster Parents and the Ministry, Foster Parents are entitled to “Due Process” which means that they must be given a clear statement of the Ministry’s decisions, an opportunity to respond, an assurance that their response will be given objective and fair consideration, and a clear statement of the final decision.

Foster Parents have the right to bring forward any decision for review by a Supervisor, Manager and /or Director, regarding any matter pertaining to their fostering experience or a child placed in their home.

CONFLICT RESOLUTION PROCEDURE

1. Meet with your Child and Caregiver Support Worker to go over concerns. Following the meeting, if the Foster Parent believes the matter has not been resolved they may contact the SFFA Advocate or the Child and Caregiver Support Workers Supervisor.
2. SFFA Advocate or Supervisor will arrange a meeting with all parties in an effort to come to a mutually satisfactory resolution.
3. If there is not a satisfactory resolution, the Foster Parents may request to meet with the Director.
4. Following the meeting, the Director will arrive at a decision and advise the Foster Parents in writing of the decision. The decision of the Director, is final, with the exception of a decision to close a Foster Home. This decision may be formally appealed.

At any point in the conflict resolution process, the Foster Parents and/or the Ministry, may request the involvement of Saskatchewan Justice to provide dispute resolution services in an effort to satisfactorily resolve the disagreement.